

# E-safety for schools

## Tip Sheet 2

### Website help centres

#### Can't remember it all? Know where to find out about help and settings

Young people are switching their allegiance to different apps and services all the time. The providers themselves keep changing their settings and features. When you are faced with a case where intervention is required you need to know where to find the help you need. These sites offer updated information.

- [www.facebook.com/help](http://www.facebook.com/help)

Learn how to manage an account and report problems. If you don't know, you cannot advise students!

- [www.support.twitter.com](http://www.support.twitter.com)

Here you can find out how to use Twitter and protect your student's privacy.

- <https://support.google.com/youtube>

YouTube's safety policies are found here, along with how to report inappropriate content.

- [www.google.com/safetycenter](http://www.google.com/safetycenter)

Visit this site for useful videos and articles on using Google's safety tools and learn how families can manage their e-safety online.

- [www.help.instagram.com](http://www.help.instagram.com)

Here you'll find the basics of this popular app and get useful tips to share with parents.

- <https://support.snapchat.com>

Want to understand how to use the app and what to do if a student is using it inappropriately? This is where you go.

- <https://kikinteractive.zendesk.com>

Read about the app and learn how to report problems.

- <https://support.skype.com>

Useful information on how to secure an account and manage privacy settings.

- [www.tumblr.com/help](http://www.tumblr.com/help)

Learn how this blogging platform works and how to manage your student's account settings.

- <https://help.pinterest.com>

Find out how to use Pinterest and secure an account.

- [www.help.disney.com/clubpenguin](http://www.help.disney.com/clubpenguin)

Read about this popular game's rules and safety features

- <https://www.youtube.com/yt/policyandsafety/en-GB/communityguidelines.html>

YouTube guidelines and helpcentre

## VITAL DETAILS

UK Safer Internet Centre

[www.saferinternet.org.uk](http://www.saferinternet.org.uk)

Professional Online Safety Helpline T: 0844 381 4772 [enquiries@saferinternet.org.uk](mailto:enquiries@saferinternet.org.uk)

ChildLine

[www.childline.org.uk](http://www.childline.org.uk)

Internet Watch Foundation report child abuse images [www.isf.org.uk](http://www.isf.org.uk)

CEOP report Child sexual exploitation  
[report](http://www.ceop.police.uk/ceop-report)

[www.ceop.police.uk/ceop-](http://www.ceop.police.uk/ceop-report)

Samaritans

[www.samaritans.org.uk](http://www.samaritans.org.uk)

**BOOKS** 'Making your Primary School e-safe', 'Making your Secondary School e-safe'  
and 'Cyberbullying and e-safety: what educators and professionals need to know'.  
[www.jkp.com](http://www.jkp.com)

Want more Tip Sheets?

[www.esafetyforschools.com](http://www.esafetyforschools.com)

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